



Uniform FAQs

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1. What are the suggested uniform combinations?

Please see below the acceptable combinations based on the grade and gender. If there are multiple colors available for an item, you can choose any of those colors.

NOTE FOR SPECIAL EVENT DAYS:

Students are **required** to be dressed in the **highlighted** uniform combination on special event days, such as:

- Science Fair
- Award Ceremony (during last week of the school)
- Picture Day
- Winter Program

1.1 For students in T.K. to Grade 1

1.1.1 Girls

Combination 1:

Plaid Jumper

+

Peter Pan Collar Polo

+

Girls Cardigan



Combination 2:

Co-ed Pull On Pant, or

Girls Pant

+

Co-ed Short Sleeve Polo, or

Co-ed Long Sleeve Polo

+

Girls Cardigan



1.1.2 Boys

Combination:

Flat Front Twill Blend Pant, or

Co-ed Pull On Pant

+

Co-ed Short Sleeve Polo, or

Co-ed Long Sleeve Polo, or

Long Sleeve Pinpoint Oxford Shirt

+

Long Sleeve Zip Sweater

Long Sleeve V-Neck, or

V-Neck



1.2 For students in Grade 2 to Grade 8

1.2.1 Girls

Combination 1:

[School Plaid Box Pleat Skirt](#), or

[School Plaid Pleated Skirt](#)



+ [Co-ed Short Sleeve Polo](#), or

+ [Co-ed Long Sleeve Polo](#)



+ [Girls Cardigan](#)



Combination 2:

[Girls Pant](#)
or (for Grade 2) [Co-ed Pull On Pant](#)



+ [Co-ed Short Sleeve Polo](#), or
[Co-ed Long Sleeve Polo](#), or
[Oxford Buttondown Blouse](#), or
[3/4 Sleeve Pinpoint Blouse](#)



+ [Girls Cardigan](#), or
[Classic Blazer](#)



1.2.2 Boys

Combination:

[Flat Front Twill Blend Pant](#)
or (for Grade 2) [Co-ed Pull On Pant](#)



+ [Co-ed Short Sleeve Polo](#), or
[Co-ed Long Sleeve Polo](#), or
[Long Sleeve Pinpoint Oxford Shirt](#)



+ [Long Sleeve Zip Sweater](#), or
[Classic Blazer](#), or
[Long Sleeve V-Neck](#), or
[V-Neck](#)





2. Are there specific colors we should choose?

Some uniform items are available with different color options. These color options are listed on the uniform website, and you may select any of the listed colors for those items. If an item is shown with only one color option, then that is the only color choice applicable for the uniform.

3. Are we required to purchase auxiliary items like layering shorts, leggings, or belts from the uniform website?

No, you are not required to purchase these auxiliary items from the uniform website. They may be purchased from any store of your choice. However, please ensure that these items are solid Black color to remain consistent with the uniform guidelines.

4. Are there any uniform-optional days?

Yes. Uniform-optional days are as follows:

- **Transitional Kindergarten (T.K.):** Every Friday is uniform-optional day.
- **All Grades:** Last Friday of the month is uniform-optional day.

On uniform-optional days, students may wear clothing of their choice, provided it is appropriate for a school and classroom environment. Please refer to the "**General Dressing Guidelines**" section in the **Parent Handbook** for details on acceptable attire.

5. Is a uniform cardigan/sweater required on all days?

While the uniform cardigan or sweater is mandatory on special event days, it may be worn according to the weather on all other days.

6. How do I determine the correct uniform size for my child?

Each product page on the School Uniforms by Tommy Hilfiger website includes a [Size Chart](#) with measurement tips to help you find the best fit based on your child's measurements.

If you need additional support, you may contact their customer service team at **877-825-2860**. Please note that their uniforms follow a **more traditional, true-to-size fit** compared to some other brands, so we recommend reviewing sizing carefully before placing your order.

7. When is the best time to order my child's uniform?

The best time to place your uniform order is 5–7 weeks before the start of school. Ordering early gives you time for delivery, checking sizing at home, and making any necessary exchanges so your child is ready for the first day.

8. How do I navigate the uniform portal?

You can access our official uniform store [New Horizons School Uniform Store](#) (*Enter school code **NEWH01** if prompted.*) Our dedicated portal ensures families shop only the styles, colors, and items approved by the school administration.



Here's how to get started:

- Enter your child's **grade, gender, and program** to view grade-specific uniform options
- Use the filters on the left-hand side to search by category, size, or color

If you need help during the ordering process, you can contact School Uniforms by Tommy Hilfiger at 877-825-2860 to reach their customer service department.

9. How do I check my order status?

You can check the status of your order by visiting the [Order Status](#) page on the School Uniforms by Tommy Hilfiger website. You will need your order number and the email address used at the time of purchase.

10. What are the acceptable payment methods?

School Uniforms by Tommy Hilfiger only accepts credit card payments.

11. What are the shipping options?

School Uniforms by Tommy Hilfiger offers several shipping methods, with delivery typically ranging from **1 to 7 business days**, depending on the option selected at checkout.

Shipping costs are based on your order total and chosen shipping method.

For shipping details, please visit the [Shipping Policies page](#) on the School Uniforms by Tommy Hilfiger website.

12. Can we return or exchange the uniforms?

Yes. School Uniforms by Tommy Hilfiger accepts returns and exchanges. Please review their Return and Exchange policies before placing your order:

[Return Policy](#)

[Exchange Policy](#)

13. Are there any promotions or discounts on uniforms?

School Uniforms by Tommy Hilfiger run promotions from time to time. Their Email subscribers receive daily notifications during the promotion period. They recommend families to join for their Email updates at: <https://www.globalschoolwear.com/GSWEEmailSignUp/EmailSignUp>

14. I have additional questions. Who should I contact?

If you have any further questions, please feel free to contact the school office at office@newhorizons.school. We're happy to assist you.